

Thank you for visiting and shopping at New Shop. Below are the terms and conditions that constitute our Shipping Policy. All orders placed are processed and delivered within the timelines mentioned on the Platform. If we are experiencing a high volume of orders, your order may be delayed by a few hours. Please allow additional time to be taken for delivery. If there is a significant delay in shipping of your order, we will contact you via email or telephone. Charges for your order will be calculated and displayed at checkout along with the bill total. All charges including tariffs, taxes, delivery charges, etc., are to be borne by the customer. New Shop is not liable for any products damaged or lost during shipping. If you are not satisfied with the delivery experience or have any issue regarding your order, you are requested to contact us, and we shall take appropriate steps to resolve the issue. New Shop has no refund or cancellation policy. Goods once sold will not be taken back. We may send you a replacement for the goods depending on their condition. The replacement discretion shall solely lie with New Shop.

*Capitalized words used herein shall have the same meaning as ascribed to in the Terms and Conditions uploaded on the Platform.*